



Huzzah Valley Resort
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Welcome to Huzzah Valley Resort! PLEASE READ over our policies and regulations to ensure that your vacation at Huzzah Valley is as fun and enjoyable as can be.

**If you are a Late Arrival (after 9:00 pm) Sunday - Thursday or (after 10:00 pm) Friday – Saturday then call the office so that we can make arrangements with the night watchman to check you in.

POLICIES AND REGULATIONS: Huzzah Valley requires a credit card to reserve a lodging unit. You will be asked upon check-in to give us your credit card, and a hold will be placed on the credit card for any stolen items, damages, excessive cleaning fees, or unpaid balances due. The hold on your credit card will remain on your card through your date of check-out and such hold may not be released for 72 hours from the date of check-out or longer at the discretion of your card issuer. Huzzah Valley will not be held responsible for accidents or injuries as well as stolen or damaged property while you are staying here. However, if you or anyone in your party damages anything on the property, you will be held responsible for the reimbursement. It is your responsibility to report any damages found during your stay so that you will not be charged upon check-out.

CLEANING: If your room requires excessive cleaning after your departure there will be a \$250.00 cleaning fee for the Dry Creek Den, \$100.00 cleaning fee for the Hiller and Lea House and \$50.00 cleaning fee for all other units.

TRASH: All trash needs to be taken out of each lodging unit and disposed of in the dumpsters provided. (Ask for location of dumpsters.)

ROOM KEYS: One key per lodging unit will be issued upon check-in time. You are responsible for returning the key upon check-out. If you lose the key or it is not returned there is a **\$5.00 fee per key**.

FURNISHINGS/SUPPLIES: All guests must provide their own linens and towels as well as any kind of cooking utensils for all of our lodging units EXCEPT for our Dry Creek Den, Vista View and Honeymoon Haven where everything is supplied for you. All lodging units do come equipped with the following: coffee pot, toaster, microwave and refrigerator.

MAINTENANCE ISSUES: If a maintenance problem occurs during your stay or if you have questions when you arrive at your lodging unit, notify our office as soon as possible. We cannot be held accountable for problems we are not aware of. Every attempt will be made to resolve the problem within a reasonable amount of time. Likewise no refunds or discounts will be given for problems beyond our control such as utilities, satellite, hot tub malfunction, septic tanks, wells, appliances, heating/air conditioning or weather conditions. If problems do occur with these items and the problems cannot be resolved within a reasonable time, we will attempt to move you to another lodging unit of equal value or better if availability exists. Again, **NO DISCOUNTS OR REFUNDS WILL BE GIVEN IF THE MATTER IS BEYOND OUR CONTROL**. When arriving at the unit, refer to the “Check-out” procedure list located in each room for more information.

HOT TUBS: Hot tubs are drained, cleaned, serviced and sanitized with floating chemicals between guests on turnover day. There is certain health risks associated with using the hot tub. Pregnant women, guests with certain medical conditions, heart conditions, high blood pressure, diabetes and

children should not use the hot tub. There are certain risks associated with the use of hot tubs and it is up to the registered guest to notify his or her party of these risks. Also some body lotions, perfumes, etc. mixed with the chemicals could cause a rash. Do not wear jewelry in the hot tub. Do wear a bathing suit. Please shower after getting out of the hot tub. Use of bubble bath, shampoos and bath oil in the outdoor hot tubs is strictly prohibited. Please do not sit or stand on the hot tub cover. You will be charged a minimum replacement cost of \$300.00 for any damages to the cover. Upon departure, if any foreign items such as, but not limited to, food, alcohol, beer cans, bath products, etc. are found in the hot tub, you will be charged a \$100.00 cleaning fee. **We do not refund for malfunctioning Hot Tubs.** We will however make every attempt to resolve any problems.

INSECTS: Each property is treated by a licensed pest control company on a regular basis. It is not uncommon to find bees, lady bugs, spiders and other insects in and around the cabins. Please understand that you are in the country and you may occasionally encounter "uninvited guests". Refunds will not be given for these uninvited guests because you are in the country and we have no control over critters or wild animals.

PETS: Pets are welcome as long as they do not disturb others. Pets must be leashed at all times and attended. It is your responsibility to clean up after your pet. You are also responsible for your pet's actions including damages and/or injuries to others. There is a non refundable fee for pets in our lodging units of \$25.00 per unit.

FIRES: Fires are allowed only in fire rings or charcoal grills at the designated areas. All fires must be attended and under control at all times.

FIREARMS: No firecrackers or other explosive devices, firearms, air rifles or pistols, gas weapons, crossbows, bow and arrows etc shall be permitted in the resort.

NON-SMOKING: All of our lodging units are strictly non-smoking. If you must smoke, please do so outside with the doors closed.

OCCUPANCY: The maximum occupancy for the cabins will be strictly enforced. If you exceed the maximum occupancy in your unit, or have guests that are not accounted for additional fees and/or termination of your stay may occur.

QUIET TIME: You must observe quiet time. This means no excessive noise from 11pm until 6am the next morning. We want our guests to have fun, but loud and unruly tenants will not be tolerated during the quiet time.

DEPARTURE/ARRIVAL TIME: Check-in is available anytime after 3pm. Early check-in cannot be guaranteed, but may be possible based on availability. Check-out is at 11am. Late check-out will be charged an additional fee by the hour.

CANCELLATION POLICY: All lodging reservations do require the full amount of the unit to be paid in full as a deposit. If the deposit is not received within ten days, the reservation will be cancelled.

CANCELLATIONS MUST BE MADE TEN FULL DAYS IN ADVANCE OF YOUR ARRIVAL. IF YOU CANCEL TEN FULL DAYS IN ADVANCE, YOUR DEPOSIT WILL BE REFUNDED, MINUS A \$10 SERVICE CHARGE. LESS THAN TEN DAYS AND THE ENTIRE DEPOSIT IS FORFEITED.

If when you arrive, you find that you need to cancel or leave earlier than your planned departure, we **CANNOT REFUND YOUR MONEY FOR EARLY DEPARTURE OR WEATHER CONDITIONS.**

If you have any questions with this agreement, contact our office immediately.

By signing this agreement, you are stating that you have fully read, understand and agree to our rules when renting with Huzzah Valley Resort. 1-800-367-4516

Signature:

Guest: _____ Date: _____

We look forward to being the start of your fun filled vacation!

